

Childcare Manager

Position: Permanent, Full time, Immediate start
Reporting to: Operations Director
Location: France October-May, London June-September

VIP SKI provides around 7,000 outstanding ski holidays a year and operates 40 fabulous properties in five of the leading French ski resorts. We have a successful childcare programme allowing both adults and children to enjoy a week in the Alps. To do this is not easy, we are not a brand but a community of people and skiers drawn together around a common love of skiing.

We're seeking an experienced Childcare Manager looking for a new challenge. If you love children and skiing in equal measure and feel you could successfully oversee the delivery of our childcare program (12 nannies, based in 5 different resorts in France), then we want to hear from you.

The successful candidate will have significant childcare experience, knowledge of OFSTED standards and a commitment to excellence. We're looking for someone to take sole ownership of the Childcare service offered as part of our winter programme, including day to day operations and long-term development.

The role is London based (SW18) through the summer months, and based in the French Alps from November to May, with extensive travel to visit your teams in different resorts.

Job description in a little more detail:

Responsibilities

- To plan and deliver effective management of the Childcare Program, in accordance with Company policy and all relevant legislation
- To ensure the provision is of the highest quality; providing a safe, stimulating and caring child-centred environment
- To ensure that all agreed quality and safety standards are maintained at all times
- Responsibility for the recruitment and overall management of all childcare staff
- Lead and manages a team, motivating them with a shared sense of direction, pride and energy
- To liaise closely with parents to ensure high levels of involvement and customer satisfaction at all times
- Work with resort teams to ensure that the meals provided for children are healthy and nutritious and cater for individual dietary needs
- Ensure Childcare occupancy and revenue targets are delivered, and manage all day to day costs, to ensure the continued profitability of the childcare program
- Control of budgets with total responsibility for procurement of Childcare supplies
- Collate and monitor feedback to implement change, and deal effectively with any complaints
- Ongoing monitoring and review of Childcare programme, to work towards long term goals and continually improve the service

Qualifications and Experience

- Significant childcare experience
- Experience with a Tour Operator
- Knowledge of OFSTED standards

- Excellent communication skills, both written and verbal, with excellent phone manner
- Knowledge of health & safety legislation
- Experience of finance, budget control and Health and Safety and Child Welfare Regulations
- Full driving licence
- Strong people management skills with the ability to lead and motivate a team

Personal qualities

- Impeccably organised
- Have a hands-on attitude
- Self-motivated and organised with the ability to multi-task
- Self-confident and resilient, i.e. maturity, ability to cope with pressure and difficult people
- Warm, caring and willing to promote Nannies' personal development
- Flexible to take on any duty as requested, even outside immediate remit
- Absolutely obsessed with detail
- A smiley face

What we offer

- Competitive salary.
- Accommodation in France during the winter season
- Use of a Company Vehicle
- A cool job at a great Company

This is a wonderfully engaging and rewarding opportunity in a growing and fun-loving Company but requires absolute commitment and obsessive attention to detail.

The Childcare Manager will need to be confident working independently but also cohesively with other managers within the Operations Team. An excellent multi-tasker who works well under pressure and has strong problem-solving skills and an innovative approach to challenges and ideas. Do not apply if these qualities cause you any alarm.

Interested ?

If this opportunity is of interest, please apply by emailing recruit@vip-chalets.com attaching your CV and covering letter clearly stating the date you would be available for employment.